

AI Scribe Vendor Scorecard

Score any AI medical scribe you're evaluating from 0 to 3 on each question below. A vendor's advertised accuracy number often tells you less than it seems to, so use this scorecard, not a headline claim, to compare products before you sign a contract.

Vendor name: _____ Date: _____

0 = No 1 = Partially 2 = Mostly 3 = Fully yes

Question	Score (0–3)
Can you hear the exact audio behind any sentence in the note?	_____
Does it handle phone and video visits differently from in-person ones?	_____
Does it flag uncertainty instead of always sounding confident?	_____
Can you see a raw transcript alongside the note?	_____
Do they report error rates by visit type, not one blended number?	_____
Is the patient-facing summary held for your review before it's sent?	_____
Total	_____ / 18

A total under 15 is worth pushing back on before you sign.

How to Read Your Score

16 – 18	Strong on transparency and review support. Still run the five-minute trial test below before committing.
10 – 15	Workable, but get direct answers on whichever questions scored low before you sign a multi-year contract.
Under 10	Treat this as a flag. You'll be carrying most of the verification burden yourself with this product.

The Five-Minute Trial Test

Before you sign anything, record a mock visit that includes: one unclear or mumbled line, a second speaker playing a caregiver, a specific medication with a taper, a plan you propose and then take back out loud, and a made-up patient name and birthdate spoken clearly. Then check the note against the questions above. Ten minutes of this tells you more than any sales demo.

Part of OmniMD's AI Medical Scribe Hallucinations guide for US physicians.